

# UTStarcom Services

...Support without Boundaries

## Custom Application Development



### CUSTOM

#### KEY BENEFITS

- **Faster time to deployment**

Accelerate time-to-market by automating the functional testing process

- **Greater reliability**

Maximize application stability by increasing test coverage and consistency

- **Increased efficiency**

Avoid costly redevelopment by finding and fixing bugs early

- **Accelerated testing**

Shorten the testing cycle by distributing tests over multiple computers

- **Higher quality**

Optimize application quality through accurate results analysis

Whatever your challenge—expanding a system, reducing operational costs, improving customer service, streamlining business processes, replacing aging systems, or other business needs—UTStarcom’s Services group can create the solutions you need. Our custom applications have helped many telecom organizations meet aggressive project timelines and achieve their business goals.

You gain access to a premier consulting organization that can alleviate the pain in your operations. Our expertise in the telecom domain makes it highly qualified to create customized solutions that go beyond commercially packaged offerings that can’t meet your needs. What’s more, our services group acts as an extension of your team, supplementing your in-house development resources to help you overcome time and cost restraints—and enhance your ability to complete special projects and applications.

Beyond custom software development and legacy enablement, we also perform application conversions, migrations, and platform consolidations as well as a broad range of testing services for applications, infrastructure, performance and user experience. Our team also provides business consulting for the adoption of new technologies and products.

#### DELIVERABLES

Key Deliverables	Description
Custom Application Development	Addresses functional gaps not provided by commercially packaged software and applications
Business Consulting	Targets improvements in business processes and workflows specific to the telecom industry
Custom Solution Creation	Solves telecom operational challenges not addressed in the general market

## Quality:

We have developed a comprehensive and mature testing process that we apply to our tailored solutions, ensuring a high quality product while maintaining a time-driven schedule. Our development process is TL9000-compliant.

Through the vast experience we've gained while working with global operators and service providers, we have achieved a level of process and program maturity that allows us to answer the following fundamental questions for the solutions that we deliver to you:

- Does your application function accurately from the end-user perspective?
- Where are the functional errors and what are their root causes?
- How will a new enhancement affect your existing functionality?
- When accessed concurrently, does each distributed remote component deliver the correct results and performance levels—or do deadlock situations occur?
- Do all remote components work with all of their clients—or are there interoperability issues?
- Does the functionality of your application meet the release requirements?

Our process uses a high degree of automation, ensuring repeatable, comprehensive results. Although we utilize technology to deliver your solution, we remain connected to the process, giving you levels of attention and interaction that can't be replicated with a purely automated system.

## More Information

For more information, please contact your UTStarcom account manager or send an email to [services@utstar.com](mailto:services@utstar.com).

Please note the information contained herein is for informational purposes only. UTStarcom reserves the right to modify these specifications without prior notice.

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### About UTStarcom, Inc.

UTStarcom is a global leader in IP-based, end-to-end networking solutions and international service and support. The company sells its broadband, wireless, and handset solutions to operators in both emerging and established telecommunications markets around the world. UTStarcom enables its customers to rapidly deploy revenue-generating access services using their existing infrastructure, while providing a migration path to cost-efficient, end-to-end IP networks. Founded in 1991 and headquartered in Alameda, California, the company has research and design operations in the United States, China, Korea and India. UTStarcom is a FORTUNE 1000 company. For more information about UTStarcom, visit the company's Web site at [www.utstar.com](http://www.utstar.com)

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