

UTStarcom Services

...Support without Boundaries

Network Monitoring



CUSTOM

KEY BENEFITS

- **Reduce operational expenditure**

Our network monitoring services use proven industry methodologies that save both time and money

- **Optimize utilization of internal resources**

Our skilled teams are available 24x7, reducing the pressures of training in-house personnel to master the intricacies of rapidly changing technologies.

- **Greater focus on business plans and revenue-generation activities**

Our Network Monitoring Services are designed to enhance your peace of mind. With us, you'll be confident that experienced eyes are watching your network and that experienced hands are working to ensure its proper functionality.

Through our reliable Network Monitoring Services, UTStarcom can be your primary provider of network monitoring and support services or serve as a supplementary network-operations resource to your organization. Not only do we monitor our network elements, but we also monitor multi technology, multi vendor networks, so you can be assured that all your network elements are monitored by us. Customer networks are remotely monitored using state of the art monitoring tools deployed in a service solution platform. To ensure dependable network performance that delivers maximum end-user satisfaction, we offer a variety of essential capabilities:

- **Usage Monitoring:** Ensures that network usage is monitored for availability and that data is collected for billing purposes
- **Continuous Operation:** Identifies network problems related to the operation of network equipment, facilities, and communications protocols that could compromise reliable service delivery.
- **Peak Optimization:** Ensures the network is optimized for highly efficient performance under all load conditions
- **Service Support:** Configures network equipment to support the services offered to customers by the service provider at all times
- **Proper Access:** Protects the network, its equipment, and its data from unauthorized access or fraudulent use and by extension, thereby protecting customer information and privacy

UTStarcom Network Monitoring Services can successfully manage any and all aspects of the above tasks. We can ensure the availability and performance of the network, document service levels, monitor and map service escalations, resolve network outages and performance degradations, track usage and bandwidth, managing capacity, and help you plan accurately for growth.

DELIVERABLES

Key Deliverables	Description
Monitoring	We track usage and provide network availability data
Support	Our skilled team of engineers addresses or escalates issues as they happen
Operation	UTStarcom can easily identify network problems and isolate issues to local nodes
Peak Optimization	We ensure efficient network performance under all load conditions
Security	We protect your network by preventing unauthorized access to network elements

Features



Within a network, our monitoring system provides operational, configuration and maintenance capabilities at various levels by interfacing with many different devices. By monitoring multiple aspects of the network, we can meet the requirements of each component and optimize overall network performance. We offer a service solution platform called the NeD Application Suite, to monitor, collect, collate and notify system issues. This consists of various application modules and bundles that allow the system to monitor report and perform various tasks in the network.

More Information

For more information, please contact your UTStarcom account manager or send an email to services@utstar.com.

Please note the information contained herein is for informational purposes only. UTStarcom reserves the right to modify these specifications without prior notice.

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About UTStarcom, Inc.

UTStarcom is a global leader in IP-based, end-to-end networking solutions and international service and support. The company sells its broadband, wireless, and handset solutions to operators in both emerging and established telecommunications markets around the world. UTStarcom enables its customers to rapidly deploy revenue-generating access services using their existing infrastructure, while providing a migration path to cost-efficient, end-to-end IP networks. Founded in 1991 and headquartered in Alameda, California, the company has research and design operations in the United States, China, Korea and India. UTStarcom is a FORTUNE 1000 company. For more information about UTStarcom, visit the company's Web site at www.utstar.com

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